



Australian Government

Australian Quarantine and
Inspection Service

Information Package 4

QUARANTINE PERIOD VARIES IN AUSTRALIA

*Quarantine requirements for the importation of cats and dogs from
AQIS approved countries in which rabies is absent or well controlled*

Australian Quarantine & Inspection Service (AQIS) Live Animal Imports

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INTRODUCTION

All cats and dogs entering Australia from countries listed against this information package require an import permit to be granted by AQIS prior to export. To obtain an AQIS import permit, an application to import cats and dogs to Australia must be completed.

The AQIS import permit contains Veterinary Certificates A and B.

The steps below provide detailed information for completing the entire import process.

The importer, as listed on the AQIS import permit, is classified as the owner and is responsible for the animal during the quarantine period, the release of the animal from quarantine and all associated fees.

Updated July 2009

Please refer to the AQIS website to ensure you have the current version of this document, as import conditions may change.

Step 1: General Eligibility

Time Frame: Confirm eligibility before proceeding.

Residency: Cats and dogs must have been continuously living in the country of export for a minimum of six (6) months immediately prior to export *or* since direct importation from Australia *or* since birth.

Cats and dogs must not be under quarantine restriction at the time of export.

Age: Cats and dogs must be at least six (6) months old at the time of export.

Pregnancy: Cats and dogs must not be more than **3 weeks pregnant** nor be suckling young at the time of export. Pregnant animals must meet the minimum 30 day quarantine requirement in Australia – refer to Step 5 of this information package.

Cat Breeds: In accordance with the *Environment Protection and Biodiversity Conservation Act 1999* (EPBC Act), cats derived from a serval cat (*Felis serval*) are not eligible for importation into Australia. This includes cats derived from crossbreeding a domestic cat (*Felis catus*) with a serval cat or with a savannah cat (*Felis catus* x *Felis serval*).

Dog Breeds: Under the legislation of the [Australian Customs Service](http://www.customs.gov.au), dogs of the following pure-breeds are prohibited and are not eligible for importation into Australia:

- Dogo Argentino
- Fila Brasileiro
- Japanese Tosa
- Pit Bull Terrier or American Pit Bull
- Perro de Presa Canario or Presa Canario

The Australian Customs Service can be contacted on phone: +61 2 6275 6666 or 1300 363 263 (within Australia) or by email: information@customs.gov.au

Hybrids: Any other domestic/non-domestic animal hybrids (eg. Bengal cats or wolf crosses) are not eligible for import unless they are 5 generations or more removed from their pure-bred non-domestic ancestors. Contact the [Wildlife Permits and Enforcement Section](http://www.dewha.gov.au), The Department of the Environment, Water, Heritage and the Arts (DEWHA) phone: +61 2 6274 1111 for further information.

Step 2: Microchip

Time Frame: Before the blood is sampled for the Rabies Neutralising Antibody Titre Test.

Cats and dogs must be identified by a microchip that can be read by an Avid®, Trovan®, Destron® or other ISO compatible reader. The microchip must be implanted before any testing takes place.

AQIS strongly recommends that the animal is scanned at each visit to the veterinarian to ensure that the microchip can be read and is correct prior to export.

If the microchip differs from the AQIS import permit, can not be found or read upon the animals arrival in Australia, the animal will be re-exported to the country of origin.

It is the importer's responsibility to contact their local Australian council regarding cat or dog registration and microchip requirements. AQIS is unable to provide council details.

Step 3: Check Rabies Vaccination

Time Frame: Within the 12 months prior to export.

Every cat and dog must be vaccinated against rabies with an approved inactivated rabies virus vaccine within the 12 months prior to export and when the animal is at least 3 months old.

The rabies vaccination certificate must be presented to the Official Government Veterinarian when completing the Rabies vaccination and Rabies Neutralising Antibody Titre Test (RNATT) Declaration of the application form for an AQIS import permit.

Step 4: Locate an Official Government Veterinarian, a Government Approved Veterinarian and a Government Approved Laboratory in the AQIS approved country of export.

Time frame: Before sampling blood for the rabies antibody test.

An Official Government Veterinarian: is a government officer usually employed by the government veterinary administration in the exporting country (eg in the USA - [The United States Department of Agriculture](#)). Official Government Veterinarians generally do not work in private practice. Official Government Veterinarians are authorised to sign certificates on behalf of their Government's veterinary administration. Official Government Veterinarians endorse Veterinary Certificate A and complete Veterinary Certificate B in the AQIS import permit.

A Government Approved Veterinarian: You should contact the government veterinary administration in your country to determine which veterinarians you can use to prepare the animal for export. The government approved veterinarian will prepare the animal for export to Australia and complete Veterinary Certificate A of the AQIS import permit.

Government Approved Laboratories: are approved by the veterinary service in the country of export for testing samples from animals destined for export. These laboratories may be in another country. However, it must be located within an AQIS approved country.

AQIS does not have a list of Government or Official Veterinarians. To locate appropriate veterinarians and testing laboratories you must contact the government quarantine, agriculture or food departments in the country of export.

You can view a list of useful contact links at www.daff.gov.au/aqis/import/live-animals/links

Step 5: Rabies Neutralising Antibody Titre Test (RNATT)

Time frame: Between 60 days and 12 months prior to export.

For **pregnant** animals: between 150 days and 12 months prior to export.

If the animal has never been previously rabies vaccinated AQIS recommends that at least 4 weeks elapse between the rabies vaccination and blood sampling. This will enable the animal to produce sufficient antibodies to record a positive test result.

The date of blood sampling for the RNATT will determine the amount of time the animal must stay in Australian quarantine.

One hundred and eighty (180) days must elapse from the date that the blood is sampled for the RNAT test (with a satisfactory result) before the animal can be released from quarantine in Australia.

Cats and dogs must remain in the country of export for at least 60 days from the date of blood sampling for the RNATT, prior to arrival in Australia.

Cats and dogs must be held in Australian quarantine for a minimum of 30 days.

The remaining 90 days must be spent in the country of export *or* added to the Australian quarantine period.

The table below shows examples of how the 180-day requirement may be met:

Time from RNATT blood sampling date, prior to arrival in Australia	Minimum quarantine period in Australia	Total time from RNATT blood sampling date
150 days or more	30 days	180 days
135 days	45 days	
120 days	60 days	
90 days	90 days	
60 days	120 days	

Arrange for a Government Approved Veterinarian to **scan the animal's microchip** and collect a blood sample for the RNATT. Ensure the animal's microchip number, as scanned, is written on the blood tube and on the laboratory submission form. The blood sample must be drawn within an AQIS approved country.

The microchip number and blood sampling date must be consistent between the RNATT laboratory report and RNATT declaration before an AQIS import permit can be granted.

A government approved laboratory must carry out testing. The testing laboratory must be within an AQIS approved country. The laboratory report must include the animal's microchip number, the blood sampling date and a result of greater than or equal to 0.5 IU/ml. If a result of less than 0.5 IU/ml is obtained you must re-vaccinate the cat or dog and repeat the process.

AQIS recognises the RNATT result for a period of 12 months from the date of blood sampling. AQIS advises retesting prior to expiry of the RNATT. The animal must have a valid RNATT at the time of export.

If your animal has had previous RNAT testing and rabies vaccinations, please forward copies of this documentation to AQIS with your import permit application.

Step 6: Official Government Veterinarian to complete the Rabies Vaccination and Rabies Neutralising Antibody Titre Test (RNATT) Declaration.

The Rabies Vaccination and Rabies Neutralising Antibody Titre Test (RNATT) Declaration must be completed by an Official Government Veterinarian **NOT** the Government Approved Veterinarian (your preparing veterinarian).

Copies of the RNATT laboratory report and rabies vaccination certificate need to be shown to the Official Government Veterinarian in order for the RNATT declaration to be completed.

The RNATT Declaration is included in the application form to import cats and dogs.

Step 7: Apply for an AQIS Import Permit

Time frame: After you have received a copy of the RNATT laboratory report and the RNATT declaration is completed by an Official Government Veterinarian.

AQIS import permits are valid for six (6) months from the date of issue.

- Application information and forms can be found at:
www.daff.gov.au/aqis/cat-dogs/application.

Supporting documentation is required for assessing import permit applications. Originals of the documentation are not required.

You may submit your import permit application with all supporting documentation by any of the following methods:

- **eLodge** at: www.daff.gov.au/aqis/import/application/forms. You will need to scan and attach all supporting documentation.
- **Email** a signed and scanned copy of your application to animalimp@aqis.gov.au.
- **Fax** to +61 2 6272 3110
- **Post** to AQIS Live Animal Imports GPO Box 858, Canberra ACT 2601, Australia

AQIS aims to grant all import permit applications within ten (10) working days, provided that all required information is received at the time of submission.

Payment of Import Permit Fees

Current fees for import permit applications can be found at:

www.daffa.gov.au/aqis/import/general-info/fees-charges/schedule-permit-applications

- **Credit Card** – AQIS accepts American Express, Visa and MasterCard on posted, faxed, emailed and eLodged applications.
- **Cheque** – AQIS accepts bank cheque payment with posted applications only. Bank cheques must be in Australian dollars and made out to the "Collector of Public Monies – AQIS". No personal cheques will be accepted.

Step 8: Book Tentative Quarantine Accommodation

Time Frame: On receipt of the AQIS import permit.

On receipt of the AQIS import permit, you will need to contact the relevant [Animal Quarantine Station](#) to make a booking for your animal/s.

The granting of an AQIS import permit does not guarantee a space at your preferred Animal Quarantine Station. Due to high demand, some stations may require bookings to be made in advance.

You must confirm the booking by providing an air waybill number to the Animal Quarantine Station closer to the date of departure.

Detailed information on the Australian Animal Quarantine Stations can be viewed at:
www.daff.gov.au/aqis/cat-dogs/accom.

Step 9: Commence Travel Arrangements

Time frame: A copy of the AQIS import permit is required to start travel arrangements

Cats and dogs can only arrive into Australia through the following airports:

- Sydney (New South Wales)
- Melbourne (Victoria)
- Perth (Western Australia).

Animals can travel unaccompanied to Australia. On arrival animals will be collected at the airport by AQIS staff and transported directly to the Animal Quarantine Station.

Flights should be booked to arrive in Australia from Monday to Friday between the hours of 8:00am and 4:30pm. You will need to obtain prior approval from the relevant Animal Quarantine Station for flights that will arrive outside of these hours. Animals must not arrive on Australian public holidays or weekends as they can not be collected from the airport.

AQIS does not place any restrictions on the airline you choose. However, the animal must travel as "Manifested Cargo" (not in the cabin) and in an International Air Transport Association (IATA) approved container (crate) for cats and dogs.

IATA guidelines can be viewed at: www.iata.org/whatwedo/cargo/live_animals/pets.htm

Strict compliance with crate specifications is vital for the safe and secure transport of your animal. Problems will occur if the animal can escape from its crate or if any part of its body (nose, limbs, or tail) can protrude.

During transport to Australia cats and dogs may transit (stay on the same plane) or trans-ship (change planes) in all countries (AQIS approved or not). However, the original seals on the crates must not be broken. Trans-shipment may also require approval from the quarantine authority in the country of trans-shipment. For the wellbeing of the animal AQIS strongly advises booking direct flights to prevent mishaps occurring (eg animals missing connecting flights and remaining in airports for extended periods of time).

There are animal transport companies in most countries that can make arrangements on your behalf. Visit: www.ipata.com for a list of animal transport companies worldwide.

AQIS accepts no responsibility for animals that escape en route, and all transport costs are at the expense of the importer.

Step 10: Confirm Quarantine Accommodation Booking

Time Frame: Once travel arrangements have been made and prior to export of the animal.

You must contact the [Animal Quarantine Station](#) to confirm your animal's booking. You will need to provide:

- A valid AQIS Import Permit number
- Flight number and date of arrival in Australia
- Air waybill number
- Contact telephone number
- Details of any special needs your animal may have

Step 11: General Vaccinations

Time frame: Between 1 year and 14 days prior to export.

Vaccinations must be valid for the entire quarantine period in Australia. All vaccinations must have been administered within an AQIS approved country.

- **Dogs** must be vaccinated against distemper, infectious hepatitis, canine parvovirus (parvo), para-influenza and Bordetella bronchiseptica (kennel cough).

Vaccination against Leptospira interrogans are not recommended as the vaccination can interfere with testing which may result in dogs being ineligible for export to Australia.

- **Cats** must be vaccinated against feline enteritis (also known as feline panleucopenia or feline distemper), rhinotracheitis and calicivirus.

Step 12: Dogs Only – Ehrlichiosis, External Parasites , Brucellosis, Leptospirosis and Leishmaniosis

Time frame: Within 30 days prior to export.

Blood tests: Arrange for a government approved veterinarian to scan the dog's microchip and draw blood samples for the testing of:

- ehrlichiosis (tropical canine pancytopenia)
- brucellosis
- leishmaniosis
- leptospirosis

The microchip number must be recorded on the blood tube and on the laboratory submission form. The blood must be sent to a government-approved laboratory for testing. The laboratory report must be in English, on official letterhead, signed by an authorised officer at the laboratory and link the dog's microchip number to the test result.

If there is no microchip number on the laboratory report or the testing requirements are not met, the dog may be re-exported from Australian Quarantine at the importer's expense.

The results must be recorded on Veterinary Certificate A of the AQIS import permit. Copies of all laboratory test results must be endorsed by an Official Government Veterinarian and accompany the dog to Australia.

Contact AQIS if the dog does not meet the test requirements.

Ehrlichiosis: Dogs must be tested for *Ehrlichia canis* infection by the indirect fluorescent antibody test (IFAT). The test must produce a negative result at a dilution of 1:40.

Treatment for external parasites must commence at the same time that blood is sampled for ehrlichia testing as this disease is spread by ticks.

A Government Approved Veterinarian must treat the dog with a long acting acaricide that is registered for the control of ticks such as fiprinol (eg Frontline®) or permethrin (eg Permethrin®). The treatment must kill ticks upon direct contact. Oral products and medicated collars are not satisfactory, neither are products that kill ticks only after biting your animal. Washes and rinses that prevent ticks and tick bites are acceptable.

The treatment must be repeated according to the manufacturer's instructions to the date of export. Treatment must be also be repeated within 4 days prior to export. Dates of treatment must be recorded on Veterinary Certificate A of the AQIS import permit.

Brucellosis: Dogs must be tested for *Brucella canis* infection using a serum agglutination test. The test must produce a negative result.

Once blood is collected for this test the dog must not be mated or inseminated prior to export to Australia.

Leishmaniosis: Dogs must be tested for *Leishmania infantum* infection by an indirect fluorescent antibody test (IFAT) or an enzyme linked immunosorbent assay (ELISA). The test must produce a negative result.

Leptospirosis: Dogs must be tested for *Leptospira canicola* serovar of *Leptospira interrogans* using a microscopic agglutination test.

Dogs that record a negative result (less than 50% agglutination at a serum dilution of 1:100) are eligible for import.

Dogs that record a result of positive at 1:100 or more, but negative at 1:800, must be **re-tested** 14 days or more after the first test. The second test must also show a negative titre result at 1:800 or less.

Dogs that record a result positive at 1:800 or more are ineligible for import.

Vaccination against Leptospira interrogans are not recommended as the vaccination can interfere with testing which may result in dogs being ineligible for export to Australia.

Step 13: Cats or dogs that are being prepared for export in Malaysia – Nipah

Time frame: Within 30 days prior to export.

All cats and dogs from Malaysia must be tested for Nipah virus by the Serum Neutralisation test at the [Australian Animal Health Laboratory](#) (AAHL), Victoria, Fax: +61 3 5227 5555 Phone: +61 3 5227 5000. The blood sample must be collected within 30 days prior to export and record a negative result.

The results must be recorded on Veterinary Certificate A of the AQIS import permit. Copies of all laboratory test results must be endorsed by an Official Government Veterinarian and accompany the animal to Australia.

Contact AQIS if the cat or dog does not meet the test requirements.

Step 14: Dogs that have ever been in Africa - Babesiosis

Time frame: Within 28 days prior to export.

This treatment should not be given within 48 hours of treatment for external parasites as the chance of side-effects may increase.

Option 1: A government approved veterinarian must treat the dog **once** with imidocarb dipropionate (Forray-65[®], Hoechst or Imizol[®] by Coopers) at a rate of 7.5 mg per kg body weight by subcutaneous injection.

Option 2: A government approved veterinarian must treat the dog **twice** with imidocarb dipropionate (Forray-65[®], Hoechst or Imizol[®] by Coopers) at a rate of 6.6 mg per kg body weight by subcutaneous injection given two weeks apart.

Details of treatment/s must be recorded on Veterinary Certificate A of the AQIS import permit.

Step 15: Internal and External Parasite Treatment

Time frame: Within 4 days prior to export. This can be done at the same time as the completion of Veterinary Certificate A of the AQIS import permit.

Internal parasites: Cats and dogs must be treated with a product approved for the treatment of nematodes and cestodes (eg Drontal[®]).

Internal parasite treatment must be effective against roundworm, hookworm, whipworm and tapeworm.

External parasites: Cats and dogs must be treated with a product approved for the treatment of ticks and fleas. The treatment must kill ticks upon direct contact.

Oral products, injections and medicated collars are not satisfactory nor are products that rely on the tick biting the dog. Washes, rinses and spot on products that kill ticks on contact are acceptable.

Dogs: You must have already commenced external parasite treatment for dogs, as per Step 12. The dog must be retreated for external parasites within 4 days prior to export.

The product name, active ingredient, dose rate and treatment date/s must be recorded on Veterinary Certificate A of the AQIS import permit.

Step 16: Completion of Veterinary Certificate A Including Pre-Export Inspection

Time frame: Within 4 days prior to export.

Veterinary Certificates A and B are included in the granted AQIS Import Permit.

Veterinary Certificate A is to be completed by a Government Approved Veterinarian or an Official Government Veterinarian.

You must bring the animal and all documentation (eg. vaccination certificates, laboratory reports) to this inspection. The animal must be free from clinical signs of infectious or contagious diseases.

A thorough examination for external parasites, including visible or palpable ticks, must be performed by the approved veterinarian. Particular attention should be given to the forelegs, chest, neck, head, ears, eyes, shoulders, axillae and inner thighs. The animal must be fit to undertake the journey to Australia and undergo quarantine in Australia.

Any corrections to the approved veterinarian's entries on Veterinary Certificate A will only be accepted if the original entry has been struck through and remains legible – correction fluid must not be used. An Official Government Veterinarian must sign to each correction.

The AQIS import permit must not be altered.

Step 17: Microchip scan, completion of Veterinary Certificate B, sealing animal in the shipping container (crate)

Time frame: After the completion of Veterinary Certificate A, usually on the day of departure.

Veterinary Certificate B must be completed by an Official Government Veterinarian. The following documents must be presented to the Official Government Veterinarian to be signed and stamped (endorsed) and then travel with the animal to Australia.

- Original or copy of the AQIS import permit
- Completed Veterinary Certificate A
- General vaccination certificates
- Rabies vaccination certificate
- RNATT laboratory report
- [Dogs Only] brucellosis, ehrlichiosis, leishmania and leptospirosis laboratory reports in English
- [If required] Nipah laboratory report

Copies may be used. However, the paperwork arriving in Australia with your animal must bear original signatures and stamps.

An Official Government Veterinarian must scan the animal and confirm that the microchip number is consistent on the AQIS import permit and all supporting documents. If the microchip number is consistent, the veterinarian must record the number on Veterinary Certificate B.

If the microchip number is incorrect on the AQIS import permit and/or supporting documentation OR the microchip is absent and cannot be scanned, the animal is ineligible for import.

The Official Government Veterinarian must record the identification number of the seal on Veterinary Certificate B and seal the animal into the crate. Ensure the animal is prepared for travel before the crate is sealed. Once sealed, the animal must not be released from its crate.

A water container should be fixed inside the crate. An external funnel with a hose leading into the water container should be provided to allow water to be replenished without opening the crate. Sufficient absorbent bedding should be provided (soiled bedding may be destroyed on arrival in Australia). The crate should be marked "Live Animal".

Step 18: Check animal in with the airline

Time frame: Confirm with your airline.

In most cases the animal will be checked in at the freight terminal, not the passenger terminal.

The AQIS import permit (Veterinary Certificates A and B), blood test results, vaccination records and any other relevant documents must travel to Australia with the animal. These documents may be originals or copies but must bear the original signature and stamp of an Official Government Veterinarian of the country of export.

AQIS recommends that you retain a copy of these documents.

If, in exceptional circumstances, the animals crate must be opened during transit or transshipment it must be resealed and a certificate provided to AQIS by an Official Government Veterinarian, port authority, or captain of the aircraft detailing the circumstances. Instructions to this effect should be attached to the outside of the crate before departure from the port of export.

On Arrival in Australia

On arrival animals will be collected from the airport by AQIS staff and transported directly to the [Animal Quarantine Station](#). **Visiting of animals at the airport upon arrival in Australia is not permitted.**

AQIS provides housing, bedding, food, water and care for the animal for the duration of its stay. All quarantine costs must be paid by the importer prior to the animal's release.

Should the animal require veterinary care, AQIS will contact the importer and arrange for a private veterinarian. Private veterinarians will charge the importer directly.

Cats and dogs returning to Australia after a period of less than 6 months from being exported.

Visit the following webpage for more information: www.daff.gov.au/aqis/cat-dogs/returning

AQIS cannot guarantee that animals exported from Australia will be eligible for re-import.

Cats and dogs exported from Australia immediately relinquish their Australian status.

Exported cats and dogs may be exposed to exotic diseases and may not be eligible for direct re-import to Australia.

Only cats and dogs in an **AQIS approved country may** be eligible for direct return to Australia. In order to be considered for the minimum Australian quarantine period upon their return, cats and dogs must have evidence of the following preparation:

In Australia prior to departure:

- An ISO compatible microchip was implanted in the animal
- An AQIS approved veterinarian vaccinated the animal against rabies
- Four weeks later an AQIS approved veterinarian collected and sent a blood sample to the Australian Animal Health Laboratory (AAHL) for a Rabies Neutralising Antibody Titre Test (RNATT)
 - The RNATT report from AAHL must record the animal's microchip number and a result of greater than 0.5 IU/ml. This laboratory report must be signed and stamped by AQIS prior to the export of the animal
 - AQIS recognises the RNATT results for a period of 12 months from the date of blood sampling. AQIS advises retesting prior to expiry of the RNATT. The animal must have a valid RNATT at the time of import into Australia

Since leaving Australia:

- The animal has **only** been within AQIS approved countries
- All other standard AQIS import conditions have been met in full

AQIS Approved Countries

Approved Rabies-Free Countries and Territories - No Quarantine Required

- Cocos (Keeling) Islands
- New Zealand
- Norfolk Island

Approved Rabies-Free Countries and Territories Minimum of 30 Days Quarantine (Information Package 2)

- | | | | |
|-------------|--------------------|----------------------|--------------------|
| • Bahrain | • Barbados | • Cyprus | • Falkland Islands |
| • Fiji | • French Polynesia | • Guam | • Hawaii |
| • Iceland | • Ireland | • Japan | • Malta |
| • Mauritius | • New Caledonia | • Norway | • Singapore |
| • Sweden | • Taiwan | • The United Kingdom | • Vanuatu |

Approved Rabies-Free Island Countries and Territories Minimum of 60 Days Quarantine (Information Package 3A)

- | | | |
|--------------------|----------------------------------|---------------------|
| • American Samoa | • Federated States of Micronesia | • Kiribati |
| • Papua New Guinea | • Solomon Islands | • Wallis and Futuna |
| | | • Western Samoa |

Approved Rabies-Free Island Countries and Territories which may not have an official veterinary service Minimum of 60 Days Quarantine (Information Package 3B)

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|--------------------|----------------|--------------------|---------|
| • Christmas Island | • Cook Islands | • Kingdom of Tonga | • Nauru |
| • Niue | • Palau | • Tuvalu | |

Approved Countries and Territories recognised by the Australian Government as Countries and Territories in which dog mediated rabies is absent or well controlled. Quarantine Time Varies & Rabies Vaccination (Information Package 4)

- | | | | |
|---|---|---------------------------------|------------------------|
| • Antigua and Barbuda | • Argentina | • Austria | • Bahamas |
| • Belgium | • Bermuda | • British Virgin Islands | • Brunei |
| • Bulgaria | • Canada | • Canary/Balearic Islands | • Cayman Islands |
| • Chile | • Croatia | • Czech Republic | • Denmark |
| • France | • Finland | • Germany | • Greece |
| • Greenland | • Hong Kong | • Hungary | • Israel |
| • Italy | • Jamaica | • Kuwait | • Luxembourg |
| • Macau | • Malaysia (Peninsular, Sabah & Sarawak only) | | • Monaco |
| • Montenegro | • Netherlands – Antilles and Aruba | | • Netherlands |
| • Poland | • Portugal | • Puerto Rico | • Qatar |
| • Reunion | • Saipan | • Serbia | • Seychelles |
| • Slovakia | • Slovenia | • South Korea | • Spain |
| • St Kitts and Nevis | • St Lucia | • St Vincent and the Grenadines | |
| • Switzerland (including Liechtenstein) | | • Trinidad and Tobago | • United Arab Emirates |
| • United States of America (not including Hawaii) | | • US Virgin Islands | • Uruguay |

Approved Countries and Territories recognised by the Australian Government as countries and territories in which dog mediated rabies is endemic (Information Package 5)

- Republic of South Africa

All Other Countries - Non-Approved

*AQIS does not allow the direct importation of cats and dogs from non-approved countries. The importation can only occur indirectly via an AQIS approved country. Cats and dogs must be continuously resident in an AQIS approved country for a minimum of six months prior to export to Australia. Cats and dogs then become eligible for import into Australia under the AQIS import conditions that apply to that particular approved country. AQIS **will not** accept any vaccinations or blood testing that is completed in a non-approved country.*



Australian Government

Australian Quarantine and
Inspection Service

Quarantine Accommodation

Eastern Creek Animal Quarantine Station, New South Wales

Contact Details

Postal Address: 60 Wallgrove Road, Eastern Creek, NSW 2766

Physical Address: 60 Wallgrove Road, Eastern Creek, NSW 2766

Phone: +61 2 9625 4566

Fax: +61 2 9832 1532

Email: EasternCreek.AQS@aqis.gov.au

Location

The Eastern Creek Animal Quarantine Station is located 40 kilometres west of Sydney city. 60 Wallgrove Road is between the Great Western Highway and the M4 Motorway. There is no direct public transport to the station. Rooty Hill train station is located approximately 40 minutes walking distance. Taxis are not available from Rooty Hill train station. The closest major train station is Blacktown from which you can take a taxi to the Quarantine Station.

A location map can be viewed at Google maps (<http://maps.google.com.au/maps>) through the following link;

[Google Maps – Eastern Creek Animal Quarantine Station](#)

Office Hours

The administration office is open Monday to Friday from 8:30 am to 4:00 pm.

The office is closed on public holidays.

Animal Arrivals

You will not be able to visit your animal at the Airport. Your pet will be met at the airport by a Quarantine Officer.

AQIS do not collect animals from the airport between the hours of 12:00 midnight and 6:00 am, Monday to Friday. Please contact the station office for further information on collection hours.

Animals **will not** be received on public holidays or weekends.

If your animal arrives on a morning flight the animal attendant caring for your pet will not be able to take telephone calls from you until that afternoon. If your animal arrives on an afternoon flight the animal attendant will be unable to speak to you about your pet until the next morning. We will contact you immediately if there are any issues with your pet.

Fees

The quarantine invoice will be forwarded to the importer's address as listed on the import permit within approximately 10 days of your pet's arrival. If your postal address and/or contact information has changed since you received your permit, you must contact the station to update your records.

Your account must be paid prior to the release of your animal. If your animal is due for release on a weekend or public holiday, please ensure that your account is paid in full on a business day prior, as payment cannot be taken on weekends.

AQIS can accept payment via EFTPOS, cash, Visa, MasterCard or American Express. Note that a credit card payment form must be completed as we cannot take credit card details over the phone. Payment by bank cheque/draft must be received at least 14 days prior to collection. No personal cheques will be accepted.

Animal Departures

- Monday to Friday between 8:30 am to 12:00 pm and 1:00 pm to 3:30 pm
- Weekends and Public Holidays between 10:00 am to 10:30 am

Photo identification must be presented at the time of release.

The animal will only be released to the importer or their authorised agent. This authority must be arranged with the quarantine station prior to the collection of the animal.

Transport crates are the property of the importer; it is the importer's responsibility to collect the crate with the animal. Any crates that are not collected will be disposed of.

Due to the large number of animals at the station, AQIS cannot guarantee the return of belongings that arrive with your pet.

Animal Accommodation

Dogs - Each kennel has an inside and outside area. The inside area is used for feeding and sleeping and is 1.5 metres by 1.5 metres. The outside area is 4.5 metres long and 1.5 metres wide.

A limited number of larger kennels are available for larger dogs or pairs of large dogs, if required. These have an outside area 4 metres long and 2.2 metres wide.

Cats - The cattery has a vertical design, allowing your cat to climb. Cat litter and water is placed at ground level. Your cat will be given an igloo and, in cooler months, a heat mat. This is placed on a shelf approximately 1.5 metres off the ground. From this perch your cat can easily climb down runways to ground level, or up to the rooftop observation areas where they can sit and observe the surrounds.

Visiting Hours

- Tuesdays and Thursdays between 1:30 pm and 3:30 pm

There are **no** visitors allowed on weekends or public holidays.

To allow for check in procedures and to give your pet time to settle in, we do not allow any visits on the day of arrival.

Only importers and their authorised agents are allowed to visit the animal whilst in quarantine. The importer must provide written authorisation prior to their agent visiting the quarantine station.

During your visit you will be allowed in your animal's enclosure. Animals are not permitted to go out of their kennel unless they have an appointment in the exercise yards. Animal attendants will be available to discuss any issues regarding your pet.

Visitors must wear fully enclosed footwear at all times.

Visitors that are unwilling to comply with directions of AQIS staff will be refused future entry.

Calls to Attendants

An assigned attendant will care for your pet throughout his/ her stay. Attendants are instructed to contact you only if necessary, for example if an animal is not eating or becomes ill.

All attendants are allocated a number of animals to look after and are very busy providing care for these animals. Due to their workload they are not always available to receive phone calls. Clients should only contact attendants directly between 1:00 pm and 3:00 pm Monday to Friday excluding public holidays.

Please provide any updated contact details including your mobile phone number and email address.

Exercise

Exercising of animals is strictly by appointment only, Monday to Friday between 8:30 am and 11.30 am in 30 minute blocks. This can be arranged with the quarantine station office. Importers will be restricted to 2 appointments per week and the appointments must be made 24 hours in advance.

Please note that your pet/s must be seen by an AQIS veterinarian and your pet/s paperwork must be audited before your dog is permitted in the exercise yards. Your dog must have been resident on station for 7 days before you can book an exercising appointment.

We do not allow pets to be exercised during visiting hours due to the large number of clients present at the station.

Exercising will be cancelled in the event of wet weather.

External Parasite Treatment

Australian veterinarians recommend regular external parasite treatment of dogs and cats as Sydney's climate is particularly favourable for establishment of infestations. In order to maintain optimal external parasite control during your animal's stay in quarantine, all cats and dogs are routinely treated for external parasites during the 30 day post arrival quarantine period.

Animals that undergo a longer quarantine period will be re-treated on a monthly basis and additional treatments may be applied to individual animals showing signs of active infestation.

External parasite treatments are applied at the importer's expense.

Medicating Animals whilst in Quarantine

AQIS discourages, on welfare grounds, the importation of chronically ill animals.

Importers should take into account the age and condition of their animals as well as travel and climatic stress when deciding to export their animals to Australia.

If your pet has a history of any medical conditions or requires medication (eg. diabetes/ epilepsy) contact the relevant quarantine station to discuss this with an AQIS officer or veterinarian, prior to

submitting an import permit application . This medical condition should also be specified at the time of submission of your import permit application.

If your pet is on any kind of prescription medication a letter from your pet's veterinarian must be submitted with your import permit application. This letter must outline your pet's medical history, the type of medication required and the dosage rate. Quarantine staff will administer medication to your pet.

AQIS does not supply medication.

Due to Australian legislative requirements and the potential quarantine risk associated with imported veterinary medication, any medication that arrives with your pet is unable to be released from the quarantine station.

This medication will be destroyed following the release of your animal. This applies to all medications, even those that may be commercially available in Australia. As such, you should only send medication in a sufficient quantity as required to treat your animal during their stay in quarantine.

AQIS recommends that you check that your animal's current medication is available in Australia. If your pet's medication is not available in Australia, you may wish to consider changing their medication to an equivalent one that is available in Australia.

You should arrange for a private veterinarian in Australia to examine your animal either during his/ her quarantine period or after the animal is released. Your veterinarian can then prescribe appropriate medication for your animal.

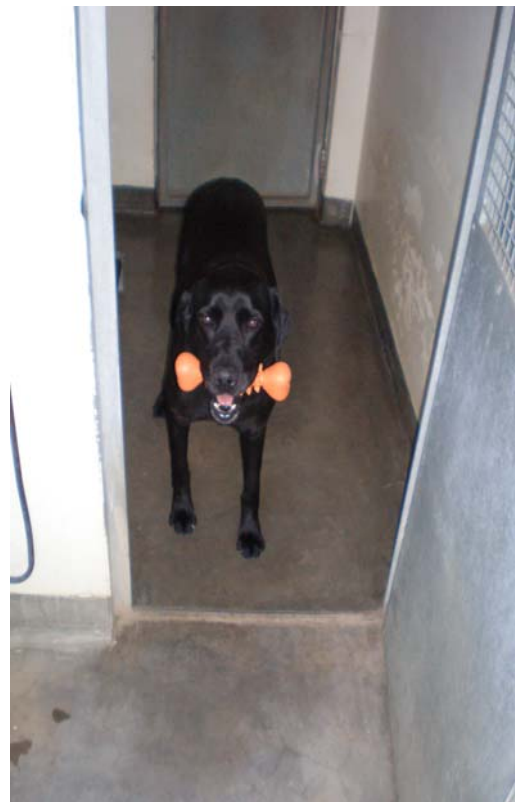
Medication can only be administered between the hours of 8:00 am to 4:30 pm - 7 days a week. There is no medication administered outside these hours.

These are NOT the hours that the quarantine station is open to the public.

Importers of animals that require the administration of therapeutics (eg. Diabetic/ epileptic animals) outside the medication hours should discuss alternative treatment intervals with the animal's veterinarian prior to importation to Australia.

If attendance is required after hours in the case of an emergency, additional overtime charges will apply.

Photographs – Dog Accommodation



Photographs – Cat Accommodation





Australian Government

Australian Quarantine and
Inspection Service

Quarantine Accommodation

Spotswood Animal Quarantine Station, Victoria

Updated June 2009

Importer Responsibility

The person listed as the importer, on the AQIS import permit, is classified as the owner and is responsible for the animal during the quarantine period, the release of the animal from quarantine and all associated fees.

The importer may authorise other persons; 'agents' (eg. family members, friends, pet transport agencies, etc.) by written permission to make enquires, visit or collect the animal at its intended release date.

This written permission must to be forwarded to the Animal Quarantine Station before any visitation rights or information about the animal to 'agents' will be granted.

Information regarding the safe arrival of an animal at the Animal Quarantine Station may be given out to the exporter or pet transport agent that transported the animal to Australia. Any other information regarding an animal will only be given out to the importer or their authorised agent.

Contact Details

Postal Address: PO Box 1079, Newport, VIC 3105

Physical Address: 43-47 Craig Street, Spotswood, VIC 3105

Phone: +61 3 9391 1627

Fax: +61 3 9391 0860

Email: Spotswood.Quarantine@aqis.gov.au

Location

The Spotswood Animal Quarantine Station is located approximately 12 kilometres west of central Melbourne and approximately 25 kilometres from the Melbourne Airport. The Spotswood railway station is about 400 metres from the front gate.

A location map can be viewed at Google maps (<http://maps.google.com.au/maps>) through the following link; [Google Maps – Spotswood Animal Quarantine Station](#)

Office Hours

The administration office is open Monday to Friday from 8:00 am to 12:00 midday and 1:00 pm to 4:00 pm. The office is closed on Australian public holidays and weekends.

Animal Arrivals

You will not be able to visit your animal at the airport. Your animal will be met at the airport by an AQIS Officer.

Animals cannot be collected from the airport Monday to Friday between the hours of 12:00 midnight and 6:00 am. Please contact the administration office for further information on collection hours.

Animals **will not** be received on Australian public holidays or weekends.

Fees

The quarantine invoice will be forwarded to the importer's address, as listed on the AQIS import permit, within approximately 10 days of your animal's arrival. If your postal address and/or contact information has changed since you received the AQIS import permit, you must contact the Animal Quarantine Station to update your records.

Your account must be paid prior to the release of your animal. If your animal is due for release on a weekend or an Australian public holiday, please ensure that your account is paid in full on a business day prior, as payment cannot be taken on a weekend.

AQIS can accept payment via EFTPOS, cash, Visa, MasterCard or American Express. Payment by bank cheque/draft must be received at least 14 days prior to collection. No personal cheques will be accepted.

Animal Departures

- Monday to Friday between 8:00 am to 12:00 midday or 1:00 pm to 4:00 pm
- Weekends and Australian Public Holidays between 9:30 am to 10:30 am

The animal will only be released once the account has been paid in full.

Photo identification must be presented at the time of release.

The animal will only be released to the importer or their authorised agent. This authority must be arranged with the Animal Quarantine Station prior to the collection of the animal.

Transport crates are the property of the importer; it is the importer's responsibility to collect the crate with the animal. Any crates that are not collected will be considered forfeit to the Commonwealth of Australia and will be disposed of.

Due to the large number of animals at the Animal Quarantine Station, AQIS cannot guarantee the return of belongings that arrived with your animal.

Animal Accommodation

The Animal Quarantine Station may use its discretion to separate animals at any time.

Dogs - Each dog kennel has an outside run area and enclosed sleeping quarters with heating facilities for the winter months. Dog pens come in three sizes and are allocated by the breed and the number of dogs sharing a pen. The three sizes are:

Sleeping Quarters	1.5m x 1.5m	1.7m x 1.2m	1.9m x 1.5m
Outside Run	1.5m x 4.5m	1.7m x 7.4m	1.9m x 7.3m

Cats - There are two types of cat pens at the Spotswood Animal Quarantine Station. The first type has an inside (0.8m x 1.75m) and an outside area (0.8m x 1.8m). The inside area contains a sleeping box, litter tray and food bowls.

The second type of cat pen is completely indoors. They are 1.4m x 1.8m. Heating is provided in the winter months.

Kennels and pens are cleaned daily and disinfected on a regular basis.

Visiting Hours

Only two visits to your animal/s are allowed each week. The visiting periods are;

- Monday - between 10:30 am to 12:00 midday or between 1:00 pm to 4:00 pm.
- Tuesday - between 1:00pm to 4:00 pm.
- **Wednesday – No visiting allowed**
- Thursday - between 10:30 am to 12:00 midday or between 1:00 pm to 4:00 pm.
- Friday - between 10:30 am to 12:00 midday or between 1:00 pm to 4:00 pm.
- **Weekends / Australian Public Holidays – No visiting allowed**

It is best to allow your animal at least 24 hours to settle after arrival before you visit.

Only the importer is allowed to visit the animal whilst in quarantine. The importer can submit written permission for other persons 'agents' to visit the animal. Please refer to the Importers Responsibility section at the beginning of this document.

During animal visits you will be allowed in your animal's enclosure. Animals are not allowed out of their kennel unless they are entering the exercise yards.

Visitors must wear fully enclosed footwear at all times.

Exercise

Exercise yards are available for your use during visiting hours. Bookings are not required. Please note that your dog's paperwork must be audited before your dog is permitted access to the exercise yards. This is usually completed within 72 hours from your dog's arrival at the Animal Quarantine Station.

Staff will exercise your animal/s twice a week if you are unable to visit. It is the discretion of the station manager if animals can be exercised during inclement weather.

Medicating Animals whilst in Quarantine

AQIS discourages, on welfare grounds, the importation of chronically ill animals.

Importers should take into account the age and condition of their animals as well as travel and climatic stress when deciding to export their animals to Australia.

If your animal has a history of any medical conditions or requires medication (eg. diabetes/epilepsy) contact the relevant Animal Quarantine Station to discuss this with an AQIS officer or veterinarian, prior to submitting an import permit application. This medical condition should also be specified at the time of submission of your import permit application.

If your animal is on any kind of prescription medication a letter from your animal's veterinarian must be submitted with your import permit application. This letter must outline your animal's medical history, the type of medication required and the dosage rate. Quarantine staff will administer medication to your animal.

AQIS does not supply medication.

Due to Australian legislative requirements and the potential quarantine risk associated with imported veterinary medication, any medication that arrives with your animal is unable to be released from the Animal Quarantine Station.

This medication will be destroyed following the release of your animal. This applies to all medications, even those that may be commercially available in Australia. As such, you should only send medication in a sufficient quantity as required to treat your animal during their stay in quarantine.

AQIS recommends that you check that your animal's current medication is available in Australia. If your animal's medication is not available in Australia, you may wish to consider changing their medication to an equivalent one that is available in Australia.

You should arrange for a private veterinarian in Australia to examine your animal either during his/ her quarantine period or after the animal is released. Your veterinarian can then prescribe appropriate medication for your animal.

Medication can only be administered between the hours of 8:00 am to 4:30 pm - 7 days a week. There is no medication administered outside these hours.

These are NOT the hours that the Animal Quarantine Station is open to the public.

Importers of animals that require the administration of therapeutics (eg. Diabetic/ epileptic animals) outside the medication hours should discuss alternative treatment intervals with the animal's veterinarian prior to importation to Australia.

If attendance is required after hours in the case of an emergency, additional overtime charges will apply.

Photographs



Photographs – Cat Accommodation



Photographs – Dog Accommodation





Australian Government

Australian Quarantine and
Inspection Service

Quarantine Accommodation

Byford Animal Quarantine Station, Western Australia

Contact Details

Postal Address: PO Box 61, Byford, WA 6122

Physical Address: 106 Nettleton Road, Byford, WA 6122

Phone: +61 8 9525 1763

Fax: +61 8 9526 2199

E-mail: byfordq@aqis.gov.au

Location

The Byford Animal Quarantine Station is located 37 kilometres south of Perth, opposite Old Brickworks Road.

A location map can be viewed at Google maps (<http://maps.google.com.au/maps>) through the following link;

[Google Maps – Byford Animal Quarantine Station](#)

Office Hours

The administration office is open Monday to Friday from 8:00 am to 4:30 pm.

The office is closed on public holidays.

Animal Arrivals

You will not be able to visit your pet at the Airport. Your pet will be met at the airport by a Quarantine Officer.

Animals cannot be collected from the airport Monday to Friday between the hours of 12:00 midnight and 6:00 am. Please contact the station office for further information on collection hours.

Animals **will not** be received on public holidays or weekends.

Fees

Once your animal has arrived, please contact the quarantine station to confirm the release date of your animal, the amount of the quarantine fees and to update your contact details.

Your account must be paid prior to the release of your animal. If your animal is due for release on a weekend or public holiday, please ensure that your account is paid in full on a business day prior, as payment cannot be taken on a weekend.

AQIS can accept payment via EFTPOS, cash, Visa, MasterCard or American Express. Payment by bank cheque must be received at least 14 days prior to collection. No personal cheques will be accepted.

Animal Departures

- Monday to Friday between 8:00 am and 11:00 am
- Weekends and Public Holidays between 8:30 am to 9:30 am

The animal will only be released to the importer or their authorised agent. This authority must be arranged with the quarantine station prior to the collection of the animal.

Photo identification must be presented at the time of release.

Transport crates are the property of the importer; it is the importer's responsibility to collect the crate with the animal. Any crates that are not collected will be disposed of.

Due to the large number of animals at the station, AQIS cannot guarantee the return of belongings that arrive with your pet.

Animal Accommodation

Dogs - Kennels are constructed of brick and mesh with galvanised mesh enclosures. Each kennel is 6.0 metres long by 2.3 metres wide with enclosed sleeping quarters that are 2.0 metres long by 2.3 metres wide.

A variety of beds and bedding are available.

A sprinkler system provides evaporative cooling during the summer months.

Cats - Each pen is 1.2 metres wide by 1.8 metres long and 2.3 metres high. They are a modern design, vertically oriented with an individual 'lookout' on the roof of the cattery. All sleeping boxes can be heated if required.

Kennels and pens are cleaned daily and disinfected on a regular basis.

Visiting Hours

- Monday to Friday between 11:30 am and 12:30 pm

There are **no** visitors allowed on weekends or public holidays.

It is best to allow your pet at least 24 hours to settle after arrival before you visit.

During your visit you will be allowed in your animal's enclosure. Animals are not permitted to go out of their kennel unless you are using the exercise yards.

Only importers and their authorised agents are allowed to visit the animal whilst in quarantine.

The importer must provide written authorisation prior to their agent visiting the quarantine station.

If you are unable to visit your pet during its quarantine period please notify the station and they will arrange an exercise program for your pet.

Visitors must wear fully enclosed footwear at all times.

Exercise

Exercise yards are available for your use during visiting hours. Exercising of animals is strictly by appointment only, Monday to Friday for half hour sessions at 11:30 am or 12:00 midday.

Appointments must be arranged with the quarantine station office 48 hours in advance.

You are welcome to visit in the kennel during visiting hours and grooming rooms can be booked if you wish to groom your pet.

Please note that your pet/s must be seen by an AQIS veterinarian and your pet/s paperwork must be audited before your dog is permitted in the exercise yards. This is usually completed within 24 – 48 hours from your pet's arrival at the station.

It is the discretion of the station manager if animals can be exercised during inclement or extremely hot weather.

Medicating Animals whilst in Quarantine

AQIS discourages, on welfare grounds, the importation of chronically ill animals.

Importers should take into account the age and condition of their animals as well as travel and climatic stress when deciding to export their animals to Australia.

If your pet has a history of any medical conditions or requires medication (eg. diabetes/ epilepsy) contact the relevant quarantine station to discuss this with an AQIS officer or veterinarian, prior to submitting an import permit application. This medical condition should also be specified at the time of submission of your import permit application.

If your pet is on any kind of prescription medication a letter from your pet's veterinarian must be submitted with your import permit application. This letter must outline your pet's medical history, the type of medication required and the dosage rate. Quarantine staff will administer medication to your pet.

AQIS does not supply medication.

Due to Australian legislative requirements and the potential quarantine risk associated with imported veterinary medication, any medication that arrives with your pet is unable to be released from the quarantine station.

This medication will be destroyed following the release of your animal. This applies to all medications, even those that may be commercially available in Australia. As such, you should only send medication in a sufficient quantity as required to treat your animal during their stay in quarantine.

AQIS recommends that you check that your animal's current medication is available in Australia. If your pet's medication is not available in Australia, you may wish to consider changing their medication to an equivalent one that is available in Australia.

You should arrange for a private veterinarian in Australia to examine your animal either during his/ her quarantine period or after the animal is released. Your veterinarian can then prescribe appropriate medication for your animal.

Medication can only be administered between the hours of 8:00 am to 4:30 pm - 7 days a week. There is no medication administered outside these hours.

These are NOT the hours that the quarantine station is open to the public.

Importers of animals that require the administration of therapeutics (eg. Diabetic/ epileptic animals) outside the medication hours should discuss alternative treatment intervals with the animal's veterinarian prior to importation to Australia.

If attendance is required after hours in the case of an emergency, additional overtime charges will apply.

Photographs

